

Terms and Conditions – Youmeet Curaçao B.V.

Version: 7 January 2026

These terms and conditions (“**Terms**”) apply to all quotations, reservations and agreements with Youmeet Curaçao B.V. (“**Youmeet**”, “**we**”, “**us**”, “**our**”).

Company details

Youmeet Curaçao B.V.

Bargestraat 53/55, Scharloo, Willemstad, Curaçao

E-mail: info@youmeetcuracao.cw | Website: www.youmeetcuracao.cw

Chamber of Commerce (KvK) number: 171508

1. Definitions

Client/Tenant: the (legal) person who enters into an agreement with Youmeet.

Services: room rental, catering, events, workshops/process facilitation, flex workspaces and other facilities.

Half-day: four (4) hours: 09:00–13:00, 13:00–17:00 and/or evening sessions (by arrangement).

Flex workspace: a non-exclusive workspace purchased via a day pass and/or punch card.

Punch card: prepaid credit used for flex workspace usage. One (1) punch equals one (1) day of flex workspace use. The validity is stated in the quotation/confirmation or on the punch card.

Business day: Monday to Friday, excluding official public holidays in Curaçao.

Quotation/Confirmation: written confirmation by e-mail and/or via the booking system.

2. Applicability and order of precedence

2.1 These Terms apply to all offers and agreements, unless otherwise agreed in writing.

2.2 In the event of a conflict, the following order of precedence applies: (1) quotation/confirmation and/or separate agreement, (2) these Terms.

2.3 Office units: for office units, only the separate (lease) agreement applies. These Terms do not apply to office units, unless the (lease) agreement expressly states otherwise.

3. Option and reservation (meetings/events)

3.1 An option can be placed without obligation and can be converted into a definitive reservation by phone or e-mail.

3.2 If another interested party comes forward for the same date/time/space(s), we will ask the option holder to convert the option into a reservation within five (5) business days. After that, the option may lapse.

4. Room rental (meeting rooms)

4.1 Room rental can be booked per day or half-day.

4.2 If the meeting lasts longer than reserved, it may be extended (after consultation and subject to availability). We will then charge an additional half-day (or the agreed rate).

4.3 The rental price includes the room's standard facilities (e.g., screen/whiteboard/flip chart and Wi-Fi) as stated in the quotation/confirmation. Food, beverages and substantive facilitation are not included unless expressly agreed.

5. Flex workspaces (day pass and punch card)

5.1 Flex workspaces

5.1.1 A flex workspace entitles the user to use a non-exclusive workspace during opening hours and in accordance with our house rules.

5.1.2 Flex workspaces are subject to availability. Youmeet may allocate or relocate workspaces (e.g., due to crowding, events or maintenance).

5.2 Punch card

5.2.1 With each use, one (1) punch per day will be deducted, unless otherwise agreed in writing in the quotation/confirmation.

5.2.2 A punch card is valid for one (1) year from the date of issue. After expiry, unused punches will lapse, unless otherwise agreed in writing.

5.2.3 Punch cards are non-refundable (including partially), unless otherwise agreed in writing or mandatory law provides otherwise.

5.2.4 Punch cards are non-transferable to third parties.

5.3 Access, house rules and safety

5.3.1 The Client and users must comply with house rules, safety instructions and reasonable directions from Youmeet.

5.3.2 Access means (key/badge/code) are personal and may not be shared, unless agreed in writing.

5.3.3 Youmeet may refuse or revoke access in the event of misuse, nuisance, unsafe conduct or non-compliance, without prejudice to any other rights.

6. Prices, turnover tax and payment

6.1 All prices are exclusive of turnover tax (OB) and any other levies, unless stated otherwise. Turnover tax applies in Curaçao; rates may change.

6.2 Payment term: 14 days after invoice date, unless otherwise agreed.

6.3 In case of late payment, statutory interest and (extra)judicial collection costs will be charged to the Client.

6.4 Youmeet may require a deposit and/or (partial) advance payment.

7. Cancellation (meetings/events) and changes in number of participants

7.1 Arrangements become binding once confirmed in writing/by e-mail.

7.2 Cancellation of an option is free of charge.

7.3 Cancellation of a definitive reservation:

- more than five (5) business days before start: we charge only the room rental;
- within five (5) business days before start: we charge the room rental **and** all (ordered) catering and other demonstrable/incurred or reserved costs (e.g., externally hired AV/third parties), where applicable.

7.4 Changes in the number of participants can be submitted free of charge up to five (5) business days before the start. After that, (in case of a lower number) we will charge the originally stated number.

8. Cancellation/termination (flex workspaces)

8.1 Day passes/one-time flex use: after confirmation, in principle not cancellable and non-refundable, unless otherwise agreed in writing.

8.2 Punch card: purchase is final; non-refundable and not subject to termination.

9. Liability

9.1 Youmeet is not liable for theft, misappropriation, damage, disappearance or loss of property of the Client/users in or around the premises.

9.2 Youmeet accepts no liability for personal accidents involving the Client/users/third parties, except in cases of intent or wilful recklessness by Youmeet.

9.3 Youmeet is not liable for indirect damage (such as consequential damage, lost profits, lost savings or business interruption).

9.4 To the extent liability cannot be excluded, it is limited to the amount paid out by the insurer, or, if no insurance payout is available, to a maximum of the invoice amount of the relevant service/period.

10. Damage and handover

10.1 The Client will leave the used premises/workspace (room/flex workspace) tidy and will vacate it at the agreed time.

10.2 Without permission, nothing may be affixed or stuck to walls, partitions or inventory.

10.3 Damage caused by the Client/users will be repaired at the Client's expense. Any deposit may be used for this purpose.

11. Catering

11.1 For food and beverages, only catering provided by Youmeet and/or designated partners may be used, unless otherwise agreed in writing.

11.2 Bringing and consuming one's own food or drinks is not permitted, unless approved in writing in advance.

12. Smoking and conduct

12.1 Smoking is not permitted in the building.

12.2 Nuisance behaviour and activities contrary to laws and regulations are not permitted.

13. Force majeure

13.1 Youmeet is not obliged to perform if performance is impossible due to force majeure (e.g., fire, malfunctions, utility outages, extreme weather conditions, government measures). The parties will consult to find a reasonable solution (rescheduling/credit/partial refund), depending on the situation.

14. Complaints

14.1 Complaints must be reported as soon as possible and no later than 7 days after the service by e-mail to info@youmeetcuraçao.cw, with a clear description.

15. Price changes

15.1 Price changes and obvious errors/mistakes in quotations are reserved.

16. Applicable law and disputes

16.1 Curaçao law applies to all agreements and these Terms. Disputes will be submitted to the competent court in Curaçao.